



# Digital Twin Technology Enables Port Authority of New South Wales to Actively Drive the Sustainable Development of the Blue Economy

Visualizing Assets Improves Operations and Helps to Develop Living Seawalls and Determine Sustainable Anchorage Locations

## MANAGING A CHAIN OF PORTS

The Port Authority of New South Wales manages six seaports along the east coast of Australia. These seaports provide an array of vital services, ranging from cargo shipping that drives international commerce to cruise ship terminals that facilitate tourism. Beyond overseeing day-to-day commercial shipping operations, the Port Authority also manages the movement of dangerous materials, emergency response, safety initiatives, and efforts to maintain or enhance the coastal environment and ecosystem.

The result of all this work is a huge amount of assets interacting with each other, the environment, and outside organizations in a tangled web, even on uneventful days. To be responsible stewards of the Australian coast and waterways, the Port Authority needed to carefully manage their assets and create safe, environmentally responsible and efficient shipping channels.

## MANY TYPES OF DATA

Though the Port Authority had transitioned to computer-assisted design years ago, team members usually worked in a 2D environment with static plans and maps. As technology advanced, the organization realized that a living digital twin could improve their understanding of the current state of all assets and the environment, helping them fine-tune operations at all their facilities and undertake new projects with a high level of confidence. However, this digital twin had to incorporate a wide array of data.

To succeed, the organization needed to ensure that its digital twin could assist with navigational safety, wave, wind, and tide sensor management, as well as property and asset management, just to name a few. The Port Authority's complex operations and diverse needs required digital twins with a high degree of sophistication.

## INCLUDING IT ALL IN DIGITAL TWINS

Already familiar with Bentley applications, the Port Authority determined that OpenCities applications would enable them to design the digital twins of the facilities and assets. First, they used OpenCities Map for GIS design, and tagged assets with detailed engineering data. They next published the information into digital twins with OpenCities Planner.

Since the organization needed spatial context for the digital twins and could not rely on historical data, they used drones to capture fresh images of the sites and created 3D reality models with iTwin Capture Modeler. Using OpenCities Planner, the team created an intelligent hub that any stakeholder could use to intuitively find any asset.

## UNDERTAKING INNOVATIVE NEW PROJECTS

By visualizing all facilities and assets with digital twins, team members and stakeholders can obtain detailed information on all ports remotely, reducing the need for site visits while improving collaboration and decision-making. Maintenance crews can familiarize themselves with sites and review safety protocols before visiting. The digital twins can be shared to external stakeholders which aids public

## PROJECT SUMMARY ORGANIZATION

Port Authority of New South Wales

## SOLUTION

Facilities, Campuses, and Cities

## LOCATION

New South Wales, Australia

## PROJECT OBJECTIVES

- ◆ To carefully manage assets and provide an array of vital services.
- ◆ To create safe, environmentally responsible and efficient shipping channels.

## PROJECT PLAYBOOK

- ◆ iTwin<sup>®</sup> Capture, OpenCities<sup>®</sup>

## FAST FACTS

- ◆ The Port Authority of New South Wales manages six seaports along the east coast of Australia.
- ◆ The Port Authority determined that OpenCities applications would enable them to design the digital twins of the facilities and assets.
- ◆ Visualizing the Port Authority's ports with digital twins helps stakeholders and the public understand the environmental impact of their operations.

## ROI

- ◆ Improved collaboration with fisheries, environmental agencies, and a local university helped determine the locations of 11 new anchorages that considered the impact on marine ecology and biodiversity.

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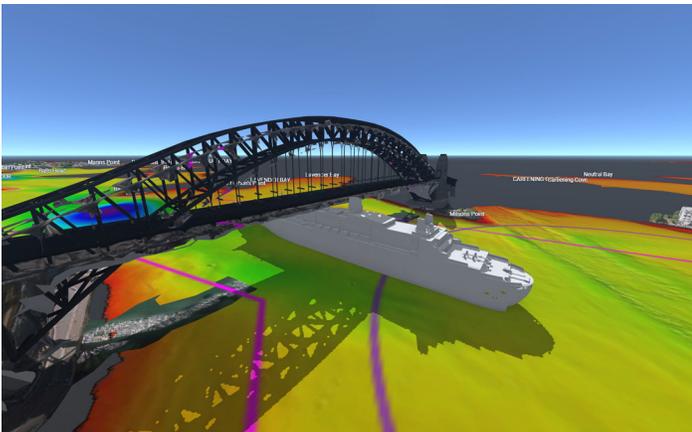
– Belynda Gibbons, Senior Mapping Specialist, Port Authority of New South Wales



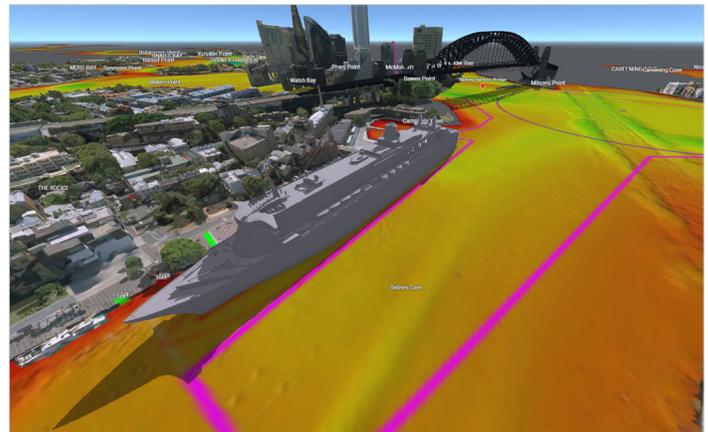
understanding of the impact of port activities on the surrounding environment and fosters improved communication between teams and stakeholders.

The Port Authority is already using their enhanced knowledge of assets to help with innovative environmental initiatives, including sharing data to aid a project to identify locations for installing living seawalls that promote marine ecosystems. Another example was the plan to collaborate with fisheries, environmental agencies, and a local university to choose sites for 11 new

anchorage that considered the impact on marine ecology and biodiversity. “[The digital twins are] assisting us to achieve our Port Authority vision of One Team, One Port, One Culture,” said Belynda Gibbons, senior mapping specialist with the Port Authority. The inclusion of digital twin technology in the management of the Ports of New South Wales is contributing to the sustainable use of ocean resources to benefit the local economy, safety, livelihood, and ocean ecosystem health, actively driving the sustainable development of the blue economy.



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